

ADDITIONAL SERVICES

If your heating system is over 20 years of age, there is a good chance that it is not running as efficiently as it could be. New system installations generally have a very quick repayment period for homeowners. In many cases, a new system may cut down your bills by 40% annually!

Not only will a new system help you save, but it will also ensure greater comfort and security, fewer service calls, and an increased value of your property! At Genove Oil & Air we provide expert equipment installations.

Call us today for a free quote on oilheat, A/C, and natural gas service and installations!



\$200

toward the replacement of your heating system.*

*All work must be completed by Genove Oil & Air Company, Inc.

TERMS AND CONDITIONS PLEASE KEEP FOR YOUR RECORDS.

1. These Service Plans are limited to 1 and 2 family home heating units having the following maximum capacities: 500 sq. ft. steam; 1000 sq. ft. hot water; 200,000 BTU's warm air heating systems. An estimate will be furnished for larger homes and buildings. Oil tanks, oil lines, and any associated problems are specifically excluded unless otherwise noted. Genove Oil & Air reserves the right to inspect the equipment covered before acceptance. Any parts necessary for acceptance will be charged at prevailing rates unless otherwise specified. The plans may be billed monthly and renew annually; if the customer cancels the plan for any reason before the end of the service period, the customer is responsible for the remaining balance on the Service Plan. The plan and billing will renew automatically at the annual start date unless cancelled by either party with written notice at least 30 days prior to the anniversary date. Cancellation of automatic deliveries immediately cancels this agreement.
2. This Service Plan is not a boiler or furnace replacement policy. Discounts do not apply to new boiler or furnace installations. Discounts on parts and labor may be discounted by up to 25%. Discounts apply to wear and maintenance items. Genove Oil & Air reserves the right to deem equipment not worth repairing based on factors such as age and condition, in which event the price of the service contract will be credited toward a system replacement sold and installed by Genove Oil & Air.
3. The plan selected and services rendered are contingent upon customers purchasing all of their heating oil requirements from Genove Oil & Air. Annual tune-ups will be scheduled during normal working hours, Monday through Friday from 8am to 4pm. These plans are transferable to new owners if the house is sold, but they are not refundable. Further, the plan is void if any person, including owner, renders service to equipment except as instructed by us.
4. Account must be current. Past due balances on any open account will void this plan. Payment for all service work is due at the time the service is provided.
5. Genove Oil & Air shall not be responsible for customer's failure to use ordinary care in the operation of any heating/hot water system, such as, but not limited to, replacing blown fuses, resetting breaker switches, turning on and off power switches, frozen pipes, air in system, and temperature adjustments. In any event, Genove Oil & Air will not adjust the water heater temperature above the maximum as per the Massachusetts State Plumbing Code.
6. Frozen or congealed oil lines, lack of oil when not on automatic delivery, water or contamination in fuel, electric and/or wiring problem, or customer not available will be charged at prevailing rates or as specified. Failure to have unoccupied house checked daily during below freezing weather may void this plan.
7. Our obligation to service and replacement of any part is subject to location accessibility and parts availability through normal sources of supply.
8. This plan does not cover services or replacement of parts damaged by water, fire, hurricane, tornado, flood, lightning, electrical failure, acts of God, malfunctioning, tampering, accident, or abuse. Genove Oil & Air shall not be held responsible for any non-performance when prevented by any circumstances beyond its control.
9. These plans do not include: boiler or furnace replacement, domestic water repairs, entire circulators, replacement of expansion tank, circulator bracket assembly, repairs to zone valves, relief valves, radiators, connectors, hot water coils, water gaskets, feed and back flow valves, bleeding or purging air from system, outdoor reset controls, advanced controls, warm air panels, zone dampers, repair of water leaks, repair, or damage resulting from frozen pipes or oil lines, power vents, damage or leaks to components caused by anti-freeze, or items not identified in plan agreement unless otherwise specified.
10. This agreement may be terminated by Genove Oil & Air (a) if service is afforded by anyone other than Genove Oil & Air, (b) if customer fails to comply with Genove Oil & Air credit terms, (c) if customer fails to provide a safe and reasonably clean place in which to work, (d) if customer installs or attaches non-compatible devices to any system, or (e) if a customer discontinues oil service or deliveries.
11. Genove Oil & Air will not be held liable for injury or damage, to persons or property or consequential damage resulting from defects in, or the non-operation of customer heating equipment, water heater or its accessories, including the oil storage tank, nor for damages resulting from heat failure in a building.
13. Amendment and Cancellation. We may amend or change the terms of this Plan at any time. We may amend or change the services offered as part of the plan at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. It is agreed that if any tax or other charges are imposed by any governmental authority with respect to the sale, delivery, or disposal of the products covered hereby, it will be added to the price paid by the buyer.
14. Genove Oil & Air has the right to charge for missed tune-up appointments.
15. There shall be no pro-ration on Service Plans. If the customer elects monthly billing for their Service Plan and they cancel their account for any reason before the end of the 12 month period, the customer will be billed for remaining balance and payment in full will be due immediately.
16. Customers who chose to pay for their Service Plan monthly will be invoiced under this program via email only. Payments will be made on the tenth of each month through our electronic funds transfer (EFT) program with regular deductions from your bank account or automatic payments with your MasterCard, Visa, Discover card, or bank debit card.

Genove

Oil & Air Company, Inc.

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Waltham, Massachusetts 02453

OILHEAT SERVICE PLANS



(781) 893-9191

www.genoveoil.com

53 Williams St. • Waltham, MA 02453



GOLD PLAN



Safety Inspection

Our technicians will conduct a safety inspection of your heating system based on industry best practice.



Annual Tune-Up

The annual tune-up will keep your system running efficiently which saves on fuel usage and extends the life of your equipment.



25% Discount on Labor & Parts

25% discount on all service parts and labor. (This does not apply to system replacement)



Emergency Service

Rest assured if your system needs unplanned repair that we will be there for you 24/7.



Ultrasonic Inspection and Tank Replacement Payment

Ultrasonic tank inspection enables us to evaluate the integrity of your aboveground oil tank.

INCLUDES:

- \$1,000 Tank Replacement Payment for qualifying tanks
- \$200 Tank Replacement Coupon for disqualifying tanks

Gold Service Plan
\$295/yr.

PLATINUM PLAN



Safety Inspection

Our technicians will conduct a safety inspection of your heating system based on industry best practice.



Annual Tune-Up

The annual tune-up will keep your system running efficiently which saves on fuel usage and extends the life of your equipment.



"No Charge" Parts

Replacement or repair of the following parts will be covered at NO cost to you:

- Burner Blast Tube
- Burner End Cone
- Burner Coupling
- Burner Delay Valve
- Burner Oil Valve
- Burner Motor
- Burner Motor Compositor
- Burner Nozzle Assembly
- Burner Fuel Pump
- Burner Transformer
- Burner Igniter
- Burner Electrodes
- Burner Electrode Wires
- Burner Tabulator
- Burner Squirrel Cage
- Nozzle
- Oil Filter Cartridge
- Burner Pump Strainer
- Cad Cell Eye
- Cad Cell Holder
- Burner Mounted Cad Cell Control



25% Discount on Labor & Parts

25% discount on all other service parts and labor. (This does not apply to system replacement)



Emergency Service

Rest assured if your system needs unplanned repair that we will be there for you 24/7.



Ultrasonic Inspection and Tank Replacement Payment

Ultrasonic tank inspection enables us to evaluate the integrity of your aboveground oil tank.

INCLUDES:

- \$1,000 Tank Replacement Payment for qualifying tanks
- \$200 Tank Replacement Coupon for disqualifying tanks

Platinum Service Plan
\$389/yr.

ADDITIONAL OPTIONS



Complete Tank Replacement Coverage

for qualified tanks (excludes permits)

Combine & Save!

Combine an Oilheat Service Plan with an Air Conditioning or Natural Gas Plan and save up to \$50 off the total price.

HEATING OIL

AIR CONDITIONING

NATURAL GAS

SAVE MONEY ON ELECTRICITY WITH VIRIDAN®



A Cleaner, Greener Energy Option



20% - 100% Derived from Renewable Energy Sources



Affordable Options to Help You Save on Electricity Costs

Contact Genove Oil & Air to sign up and start saving today!

Receive the entire package of services and discount benefits along with the peace of mind that comes with knowing your system will work efficiently and we'll be here for you if you need us.